# The Basics: Starting an On-Farm Diversified Business

Presented by Kim Clarke Manager, Stakeholder Relations, RTO7

#### What Is Agri-Tourism?

"Travel which combines rural settings with products of agricultural operations within a tourism experience that is paid for by visitors" - Canadian Farm Business Management Council

Tourism that takes place on a farm or in a rural setting where visitors can engage with rural life through farmbased activities.









Are you ready to invite people to your business?

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#### **The Business Ready Checklist**

- Registered to operator in Ontario (or your municipality)
- ✓ Have liability insurance
- Have operating permits (i.e. Health unit, AGCO, Business license)



#### **The Business Ready Checklist**

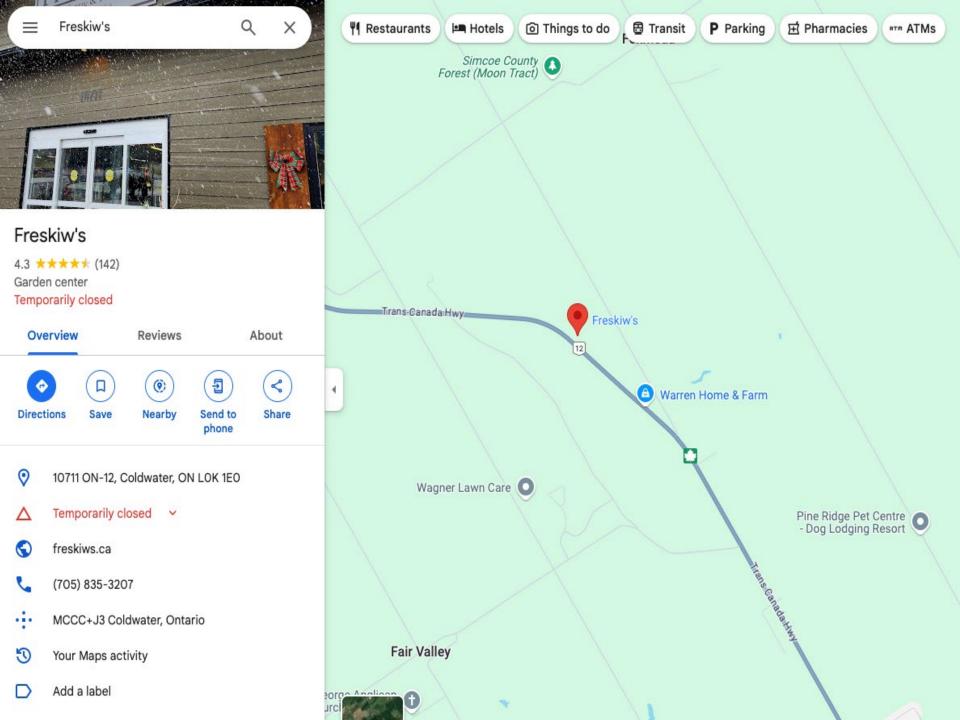
- You have:
  - email address
  - v phone number
  - website and/or
  - social media that are regularly updated and monitored
- Regular hours of operation
- ✓ Do you accept online payment and/or e-transfer



#### **The Business Ready Checklist**

- ✓ Do you have an accurate Google map on your website
  - ✓ Is the Google map location of your business correct?
- ✓ Have you claimed your Google Listing and is it accurate?





#### **Welcoming Visitors Checklist**

- ✓ Sign at the end of the driveway (entrance)
- ✓ Parking
- ✓ Public washrooms
- Neat and tidy
- ✓ Garbage receptacles
- ✓ Signage or way to educate people about any bio-hazard restrictions
- Hand wash stations (if applicable)















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#### MONKEY FOREST TIPS !

#### Dear Visitors,

Some very important things you should know before entering the Monkey Forest :

- Please take care of your possessions, such as ; jewerly, accesories, sunglasses, plastic bag, bottle, toy, etc. (or you leave at ticket counter)
- Do not touch, grab pet or tease monkeys because of their unpredictable reaction.
- Do not hide any food (banana, bread, snack etc.) as the monkeys will find it even if it is in your pocket or bag.
- 4. If the monkey jumps on you do not panic, drop off all your food and walk away slowly.
- 5. Providing peanuts are not allowed because healthy reason.

Beberapa hal penting yang harus anda ketahui sebelum memasuki Monkey Forest :

- 1. Mohon hati-hati dengan barang bawaan anda, seperti : perhiasan, kaca mata, tas plastik, botol, mainan anak dll.
- ( atau dititipkan di tempat penjualan tiket ).
- Jangan menyentuh, meraba atau mempermainkan monyet karena reaksi mereka yang tidak bisa diprediksi.
- 3. Jangan menyembunyikan makanan (pisang, roti, camilan dil.) karena monyet akan menemukannya walaupun di simpan di kantong ataupun di dalam tas anda.
- 4. Jika monyet menaiki anda jangan panik, lemparkan semua makanan dan berjalan perlahan menjauh.
- Dilarang memberi kacang kepada monyet karena alasan kesehatan.

Terimakasih

Go Green, www.monkeyforestubud.co



#### **Welcoming Visitors Checklist**

#### Farm gate etiquette (Post on your website before arrival)

- 1. You are visiting working far, you are a guest on the far, respect the rules and signs displayed on the farm.
- 2. Leave your pets at home unless the farm specifies they are welcome.
- 3. Park your vehicles in designated areas only.
- 4. For your own safety, visit only identified areas.
- 5. Please keep an eye on your children to ensure a fun, safe visit.
- 6. Keep closed gates closed and open gates open.
- 7. Dispose of garbage in receptacles.
- 8. Always wash your hands after touching animals.
- 9. When visiting a PYO far, sampling may be allowed, but please do not overindulge in the crops that are available. They are the farmers' livelihood and he gets paid when he sells them.

#### https://agritourismontario.com/farm-visit-dos-and-donts-or-farm-etiquette/

#### **Welcoming Visitors Checklist**

- Do you know of other things to do in the area
- What other businesses to do you with?
  - Restaurants, retailers, etc.



## Product vs Experience





## Experience

Experiential Travel....engages visitors in a series of memorable travel activities, revealed over time, that are inherently personal, engages the senses, and makes connections on an emotional, physical, spiritual, social, or intellectual level.

- Nancy Arsenault (2004). Defining Tomorrow's Tourism Product

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# Product Vs. Experience



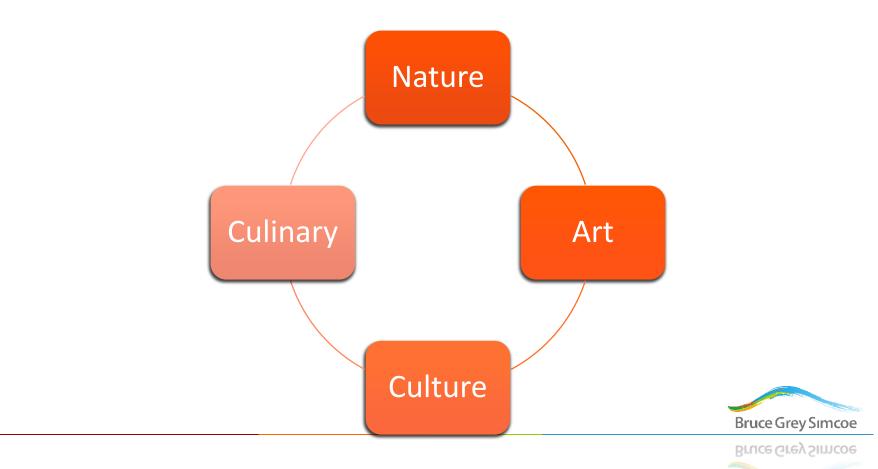
# "Take me into your world, then bring me back to mine with a new appreciation."

- Celes Davar



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#### **Experience Realms**



Engage with nontraditional tourism businesses and people in the community

Flavour of the community that is authentic



Layered into existing offerings as a new revenue stream

Depth of product



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New and creative use of existing infrastructure

Higher yield on your capital investments

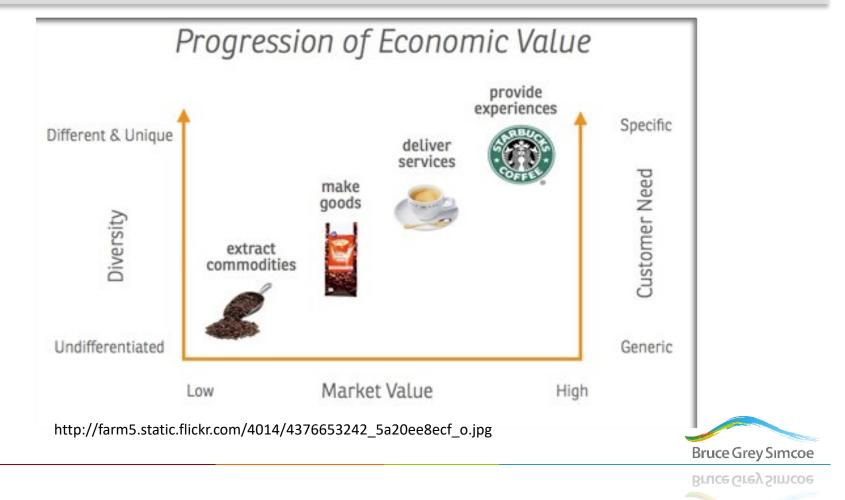


Can be created during a time of year when you are traditionally slower

Reduces seasonality



#### **Progression of Economic Value**



## **Progression of Economic Value**



#### **Progression of Economic value**



## Making The Plan

- Write the script for your experience
  - Anticipate EVERYTHING that could happen
- Break it down into 3 4 simple steps
- Make sure the theme/story is what ties everything together
- Time it
- Practice!!



## Next Steps

What should you do when you go home?

- 1. Decide what your idea is *(what)*
- 2. With whom do you want to partner and why? (who)
- 3. Start to connect with some local storytellers (who)
- 4. Begin to set the stage when and where should it take place, (when and where)
- 5. How will you get started? Set some deadlines/milestones to meet you goals (how)

Township of Severn's Agri-Tourism & On Farm Diversification Workshop Feb 2025

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### Resources

## RTO7 Programs www.RTO7.ca

- 1. Operations Implementation Program (open until Feb 28)
- 2. Partnership Program open until Feb 28)
  - a. Experience Development
  - b. Imagery/Video Development
  - c. Social Media Advertising
- 3. Social Media/Website listings on www.brucegreysimcoe.com
- 4. FREE Customer Service Training
- 5. Sign up for the Newsletter
- 6. Explore Dream Discover Posts
- 7. T3 Accelerator
- 8. Tech Compass



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# Burning Questions

# Thanks!

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